



Premium Connect



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Our Premium Connect service offers an optimal balance of price and quality, for international voice services to mobile and fixed destinations.

- Call routing is actively managed to defined quality benchmarks, assuring a stable platform for your international calling.
- Total assurance around quality and pricing.
- Access to online reporting with latest pricing, billing and traffic information. You're fully informed of your account activities at the click of a mouse.
- Industry recognised service agreement so you can have complete confidence in working with us.

International voice services that assure you of quality, value and reliable termination of calls to mobile and fixed destinations worldwide.

TNZI voice services connect to over 550 destinations. We have direct interconnects with over 200 telecommunications operators, through our Points of Presence in Los Angeles, New York, Miami, Tokyo, Singapore, London, Frankfurt, Sydney, Melbourne and Auckland.

For all voice calls, we collect real-time call data records on traffic that passes through our switches worldwide. This information is used to manage, and help you manage, your traffic in innovative and powerful ways.

Real-time reporting allows instant decisions to support network continuity and quality. In the event of a network overload, traffic can be re-routed within minutes to ensure your calls are delivered. Such proactive routing management often averts challenges before they occur.

If service issues do arise, our Business Management Centre is on hand 24 x 7, every day of the year, with both first and second-level support staff. There is no waiting, whatever your time zone.

Competitive and driven. Experience the New Zealand attitude.

Telecom



New Zealand International



More Premium Connect info...

To discuss details and pricing information, talk to your TNZI Account Manager or email us at info@tnzi.com